



January 20, 2022

Dear CES Customer,

This past year has brought many challenges to the supply chain throughout the United States. The community at the Ports of New York / New Jersey working together has fared much better than others. However, these challenging conditions have required all of us to re-examine options to mitigate uncertainties and unknowns and provide flexibility. Historically, our customs examination operations have relied solely on the chassis pools for available equipment. Based upon the current challenges and discussions with our suppliers, we believe it in the best interest of our customers and the community to modify our chassis processes to continue to provide outstanding customer service.

**Effective Monday, January 24, 2022**, East Coast CES has decided to implement a new policy where we will begin providing a chassis flip service for all **DRY** CBP exam containers moving through our facility. All carriers picking up **DRY** released containers from East Coast CES will be **REQUIRED** to bring their own chassis for pick-up of the released container. This new policy will not affect **REFRIGERATED** containers. **REFRIGERATED** containers will remain on the original pool chassis and therefore carriers **SHOULD NOT** bring their own chassis for any **REFRIGERATED** container pick-ups.

If there are any questions pertaining to our comprehensive CES capabilities and this new policy, please contact Steve Banasiak at 908-419-2260 or [sbanasiak@eastcoastwarehouse.com](mailto:sbanasiak@eastcoastwarehouse.com)

We thank you for your understanding, business and support.

Regards,

**East Coast CES**

Steve Banasiak